



Prescription Refill Policy

1. When it is time for prescription refill, ask your pharmacy to call our office.
2. It is our office policy that we do not fill early or lost prescriptions for any reason.
3. Patients should call 3 business days in advance for a refill to ensure that you do not run out of medication.
4. The Drug Enforcement Agency and the Texas Department of Public Safety carefully monitor triplicate medications.
5. The following narcotic pain medication require Triplicate and cannot be called into a pharmacy:
 - Morphine (MS Contin, Avinza), Dilaudid (Hydromorphone), Kadian Oxycodone, Oxycontin, Percocet, Methadone, Duragesic or Fentanyl patches, Norco/Vicodin (Hydrocodone/Acetaminophen).
6. Patients on Triplicate pain medications **MUST** be seen at least every 3 months.
7. Medications will be filled:
 - Monday – Friday 9:00AM to 4:00PM
8. Medications will not be filled:
 - After 4:00 p.m. weekdays
 - On weekends
9. It is important for you to take responsibility for keeping track of your medications.
10. Obtain narcotic medication from only one doctor.
11. You can only use one pharmacy for prescribed medications!!!